

The Palette Edit – Terms of Service

Effective Date: May 6, 2025

Welcome to *The Palette Edit*SM! These Terms of Service (“Terms”) govern your use of our website and color analysis services. By using our services, you agree to these Terms.

1. Services Offered

We provide digital seasonal color analysis based on your submitted photograph and completed questionnaire. Clients receive a personalized PDF report—either **Basic** (includes color category and curated color palette) or **Deluxe** (adds product and brand recommendations).

2. Client Submissions

To complete your analysis, you must:

- Upload a clear, makeup-free image of your face (full or half-face).
- Submit a completed questionnaire about your coloring and product preferences.

We may request new photos if your submission does not meet our quality requirements.

3. Data Use & Deletion

- Your photo and questionnaire are used only to complete your analysis.
- Once your report is delivered, both are permanently deleted.
- Your contact info is stored only for communication or if you opt into marketing.

4. Intellectual Property

All reports, palettes, brand guides, and other content are owned by The Palette Edit. You may use your report for personal purposes only. Redistribution or reproduction is prohibited without our written permission.

5. Payments & Refunds

- Payment is due at the time of purchase.
- Because our work is custom, **no refunds** are offered once the analysis begins.
- Please contact us within 7 days of delivery if you believe an error occurred.

6. Delivery

Reports are typically delivered within 3-5 days after receiving complete, usable submissions. Delays may occur if clarification is needed.

7. Disclaimers

Our recommendations are aesthetic and advisory in nature. We cannot guarantee how well suggested colors or products will match your preferences. Our services do not substitute for professional medical, dermatological, or psychological advice.

8. Privacy

We do not sell or share your information. Your data is deleted post-analysis. For full privacy details, see our [Privacy Policy].

9. Conduct

You agree not to:

- Use our service unlawfully.
- Misrepresent your information.
- Copy or reproduce our methods or content.

10. Limitation of Liability

The Palette EditSM is not liable for damages resulting from the use or inability to use our services. Use is at your own discretion.

11. Changes to Terms

We may update these Terms at any time. Updates will be posted on our site with a new effective date.

12. Governing Law

These Terms are governed by the laws of Georgia/USA. Disputes will be handled in that jurisdiction.

Contact

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